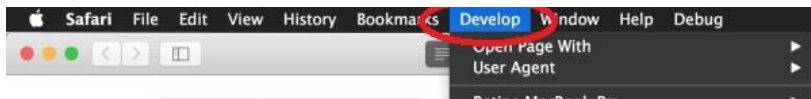


Knowledge Base: Clear History and Website data in Safari

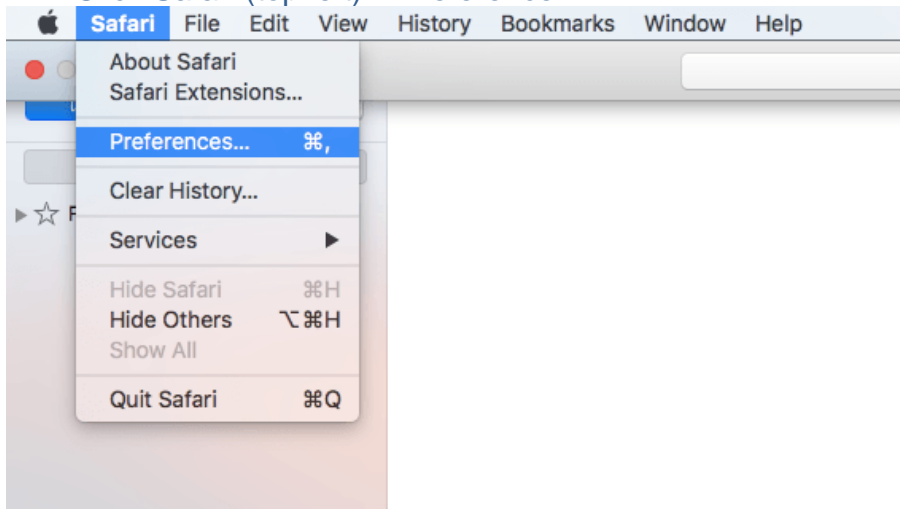
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Clear Safari Browser History\Cache on your Mac

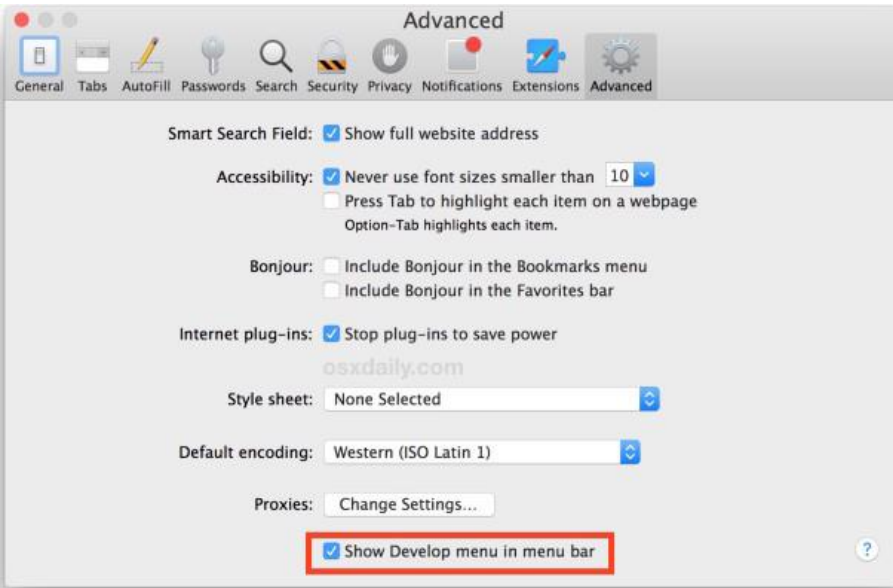
NOTE: If you don't see "Develop" as an option along the top menu ribbon, start at Step 1 below. If you see "Develop", start at Step 6.



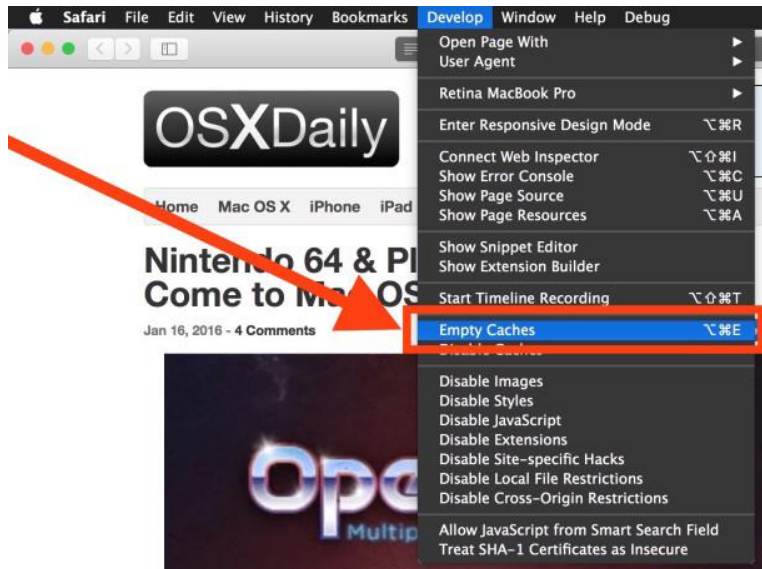
1. Open Safari
2. Click Safari (top left) > Preference



3. Click the "Advanced" button at the top
4. Check mark the box beside "Show Develop menu in menu bar" (at the bottom).



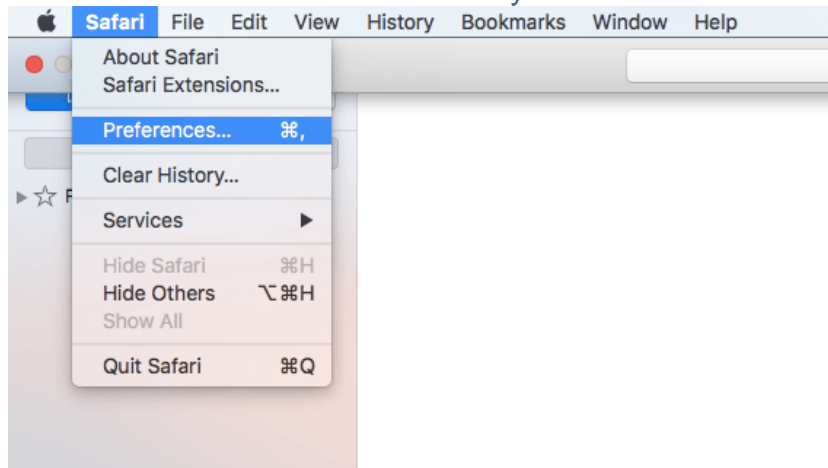
5. Develop menu will appear in the Safari menu bar.
6. Click Develop and click "Empty Caches" from the dropdown.



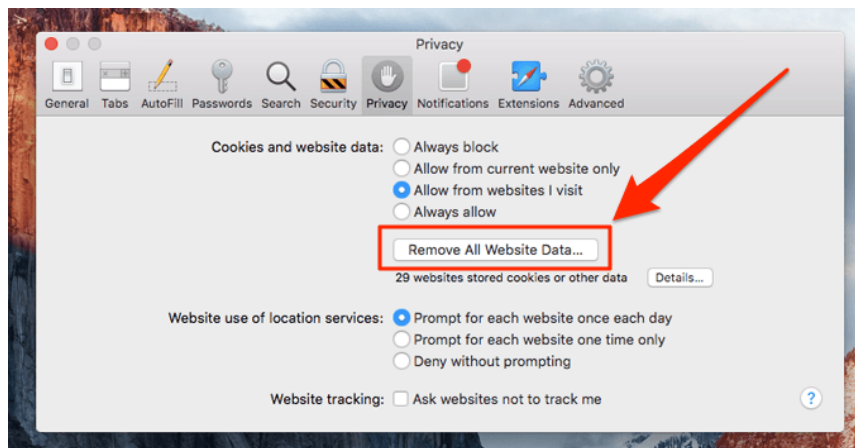
7. Try opening the site again. It should open normally. If not, proceed below.

Clear Safari Browser Cookies on your Mac

1. Open Safari
2. Safari > Preferences > Privacy > Cookies and Website Data...



3. Click the "Privacy" button at the top



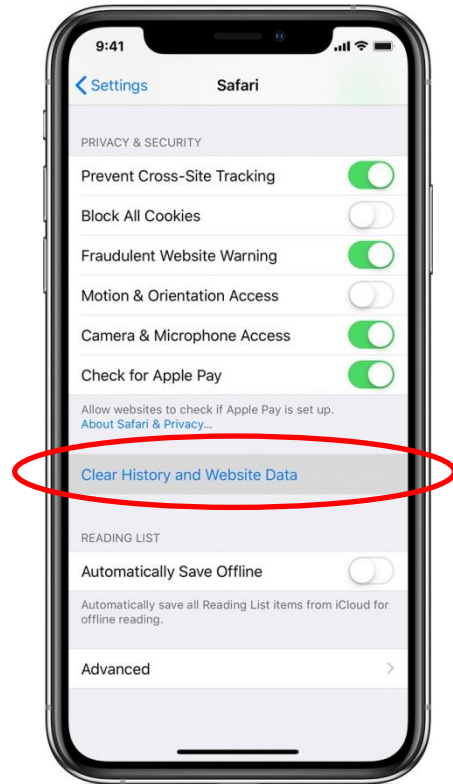
4. Under Cookies and website data, Click "Remove All Website Data."
Note: You can also choose to remove all cookies except ones from Apple, your internet service provider and banks.
5. Quit Safari. Relaunch Safari holding the Shift key down.
6. Safari > Preferences > Search > Smart Search Field > Enable Quick Website Search
7. Click the "Manage Websites" button. Click "Remove All" button and then "Done".

Clear the history and cookies from Safari on your iPhone, iPad, or iPod touch

Here's how to clear information from your device:

- To clear your history and cookies, go to Settings > Safari, and tap Clear History and Website Data. Clearing your history, cookies, and browsing data from Safari won't change your AutoFill information.
- To clear your cookies and keep your history, go to Settings > Safari > Advanced > Website Data, then tap Remove All Website Data.
- To visit sites without leaving a history, turn private browsing on or off.

When there's no history or website data to clear, the setting turns gray. The setting might also be gray if you have web content restrictions set up under Content & Privacy Restrictions in Screen Time.



May look slightly different depending on OS version.

<https://support.apple.com/en-us/HT201265>